

# Mitigation of Tenant Impacts

## WHAT YOU CAN EXPECT

- Provide advance notice of disruptions
- Schedule work for off hours as much as practical
- Work with tenants to plan for temporary changes
- Help arrange effective detours
- Provide rent credits for tenant spaces that are turned over to construction
- Assist with relocation for tenants who have to move because of the work
- Repairs and repainting at end of work

# Mitigation of Tenant Impacts

## WHAT YOU SHOULD NOT EXPECT

- Rent credits other than for amount of space used for construction
- Moving costs except for apartments
- Rent payments for temporary space
- Payment for business interruption or loss of sales
- Remodel upgrades in areas where there was no work